

Customer Snapshot - Database & Middleware Project



Credit
Information
Services

Mumbai, India

Industry

Credit Rating

Employees

More than 45

Clover Services

Enterprise Application
Infrastructure Consulting &
Implementation

- Oracle Database
- WebLogic
- High Availability

Testimonial

"We selected Clover Infotech for our services after a rigorous screening and evaluation process involving several vendors. The engagement with Clover Infotech was for a very challenging enterprise application infra project. Clover Infotech's process orientation, highly flexible and motivated staff and excellent technology skills helped us execute the project within time and quality. Clover Infotech brought a consulting approach to the entire engagement which comprised of evaluating our current infra, charting a roadmap to attain our IT goals, proposing best practices and subsequently implementing them. Clover Infotech stood by our side during certain showstopper issues and worked as a close team to get them resolved. The experience of working with Clover Infotech was very pleasant and we continue to deepen our engagement. Keep up the good work, Clover Infotech."

- Sreeram Upendran, VP - IT

Overview

High Mark Credit Information Services is credit information company based in Mumbai. High Mark keeps a record of defaults and frauds that help banks and credit card companies to analyze the risk profile of individuals before extending credit. High Mark also collects information such as loan repayment history and bill payment habits of borrowers for the use of credit providers.

Challenges

High Mark wanted to streamline their Oracle database and WebLogic setup in development phase as per standards and further implementation for production phase.

Solution

Clover's consultancy services enabled High Mark to setup the standards in development phase to simulate the production environment and it has helped to deploy production environment with all industry standards in quick time.

In the initiation phase to address the requirement Clover prepared the Business Requirement Document (BRD) which outlined the business needs, issues faced, adherence to standards, new technology features implementation, along with planning and implementation during production phase. The project was bifurcated in two phases - Development Phase and Production Phase.

The Development Phase was completed successfully upon the execution of the following activities

- System Study – Oracle database and WebLogic server
- Installation and configuration of Oracle and WebLogic servers with standards in place
- Performance management and standards implementation
- Security management and standards implementation
- Backup & recovery policies review, standards implementation and contingency tests



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The Production Phase was completed successfully upon the execution of the following activities

- Site Preparation with sizing recommendations
- Implement Oracle RAC and WebLogic on production server
- Implementation of Oracle standards required for Go-live
- Implementation of Oracle Audit Vault and Oracle Advanced compression.
- Backup policy implementation
- Site study and baseline documentation
- Project documentation

Clover architected the production deployment environment and successfully implemented best practices considering future growth of database. Clover also reviewed database design and provided recommendations to improve the throughput and performance post go live.