



Comprehensive Managed Services and migration to Flexcube

for a Leading Bank

CASE STUDY

Support

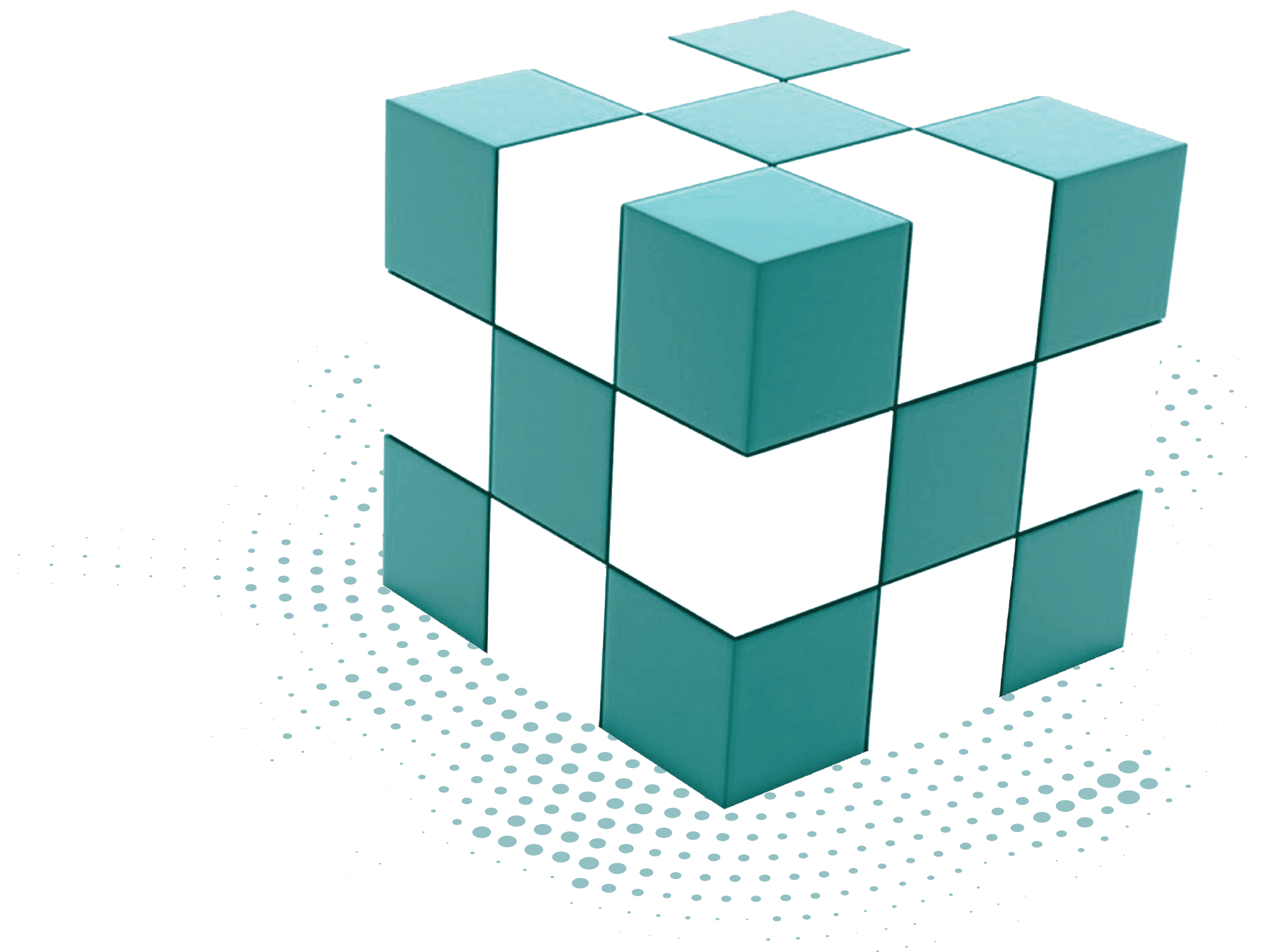
Clover Infotech ensured flawless transition of Managed Services from existing vendor and ensured seamless application support for existing IT infrastructure.



The Challenge

The bank wanted Clover Infotech to replace their existing Managed Service Provider (MSP).

The bank also wanted to ensure seamless migration to Flexcube for over 2000 branches.



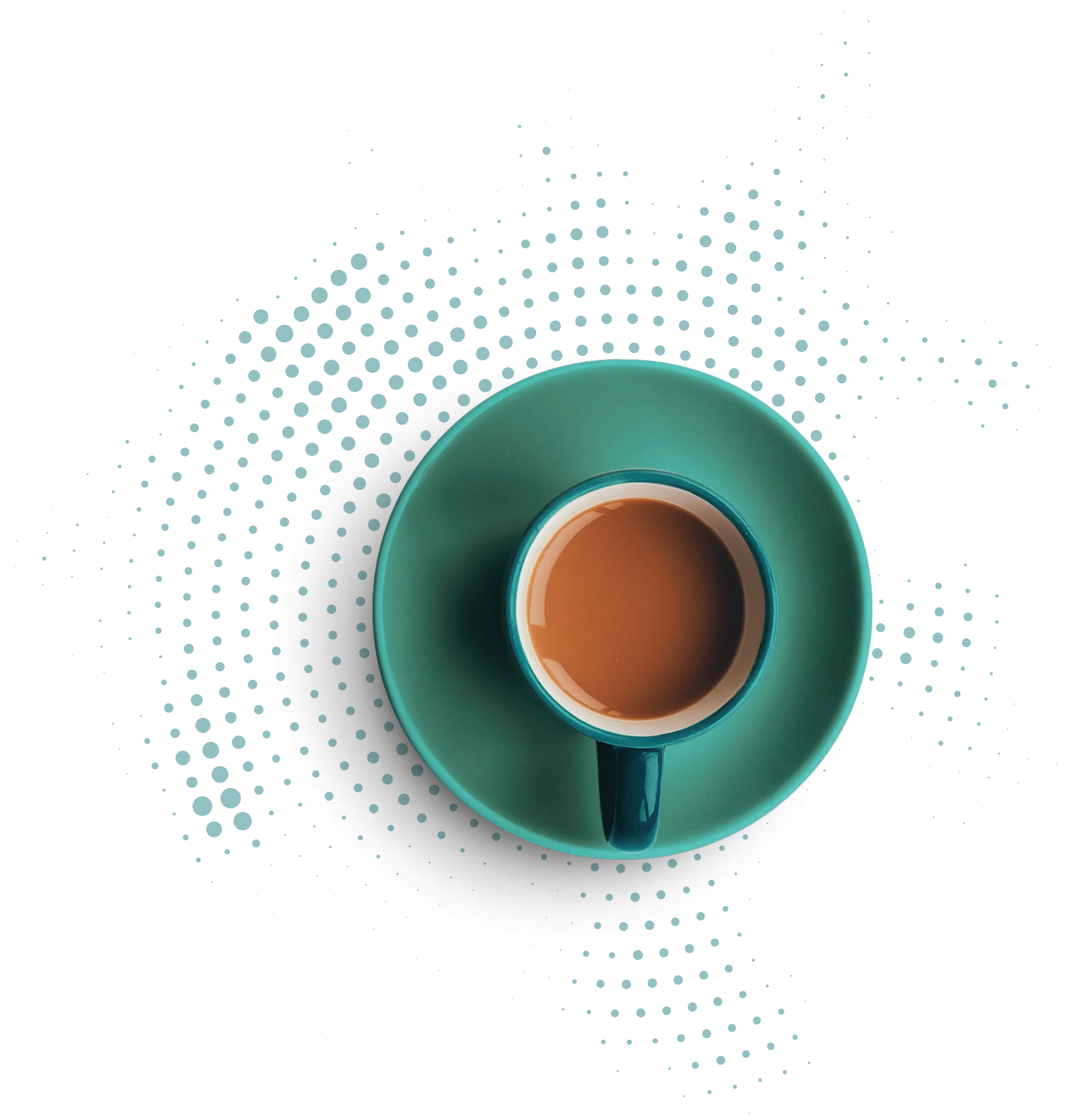
The Solution

Clover Infotech provided end-to-end support to customer's entire IT environment. A team of over 50 consultants managed various applications, middleware, and database.

The team provided extensive support on applications such as CASA, RTGS, NEFT and ATM POS, SAF Base24, IVR system, PDO NDS, clearing application (inward and outward) and BOD/EOD batch processes.

The team provided support in a critical migration from Finware to Flexcube for 2300 branches of the customer across India.

Our team was also involved in ticket management and resolution, scheduled deployments, and generation of regulatory-mandated reports.



We are just an email away
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ABOUT CLOVER INFOTECH PRIVATE LIMITED

Clover Infotech is a leading IT services and consulting enterprise with a legacy in fostering digital transformation and business efficiency across industry verticals. With our comprehensive solutions to implement, integrate and manage technologies, we have been co-authoring success for some of the leading global enterprises for over 25 years.

The company has a strong pan-India presence. It serves its customers in Europe, Middle-East and Africa through its Dubai office and caters to the North American market through its office based in New York.

For more information, visit **www.cloverinfotech.com**

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