Comprehensive Managed Services
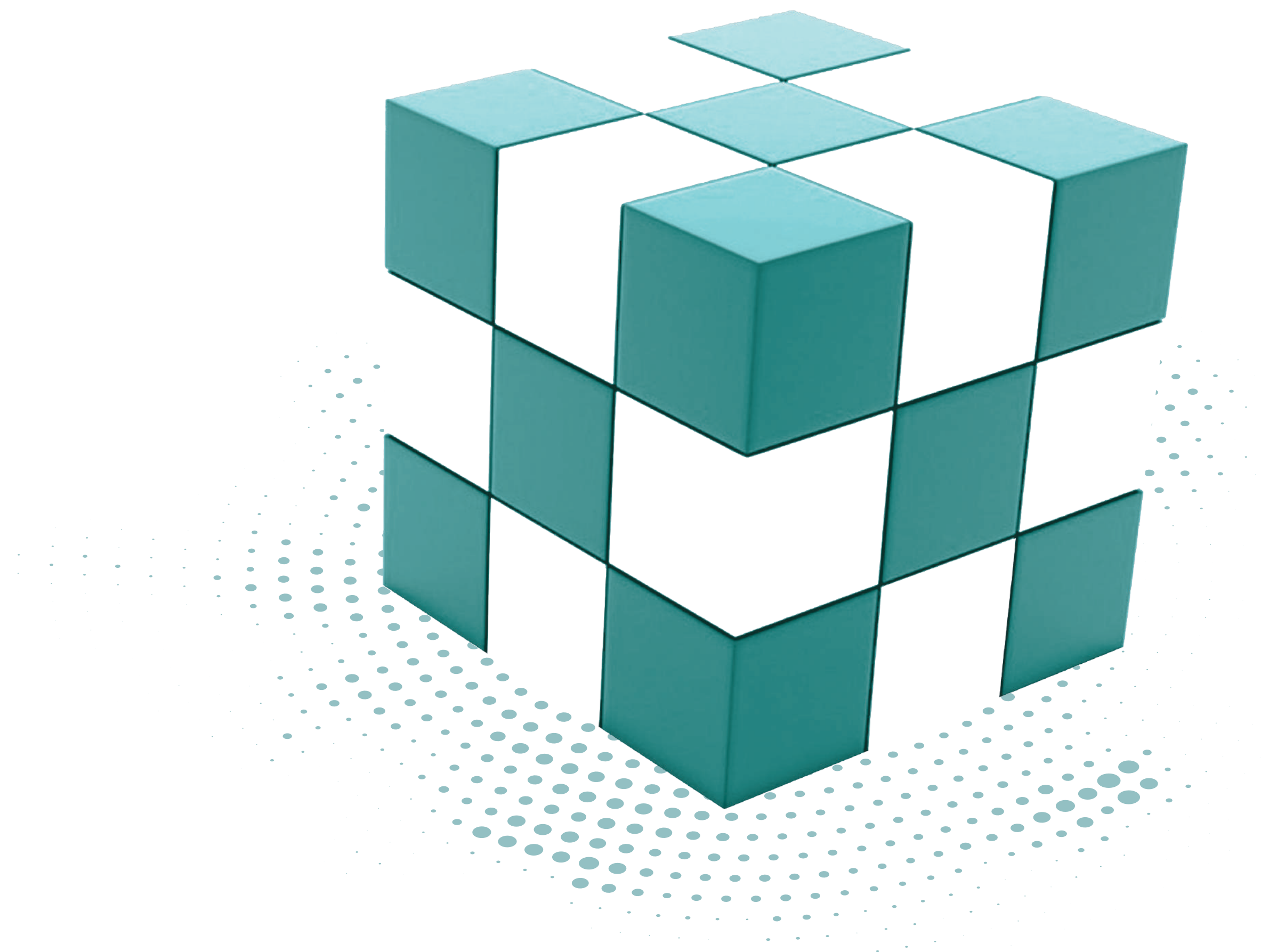
for a Leading Bank

Support

Clover Infotech ensured flawless transition from existing vendor and ensured seamless and comprehensive support across the Applications and IT infrastructure landscape through a Managed Services model.

The Challenge

The customer wanted Clover Infotech to replace their existing Managed Service Provider (MSP) and manage the entire technology landscape including core applications, middleware, and underlying databases through a Managed Services model.
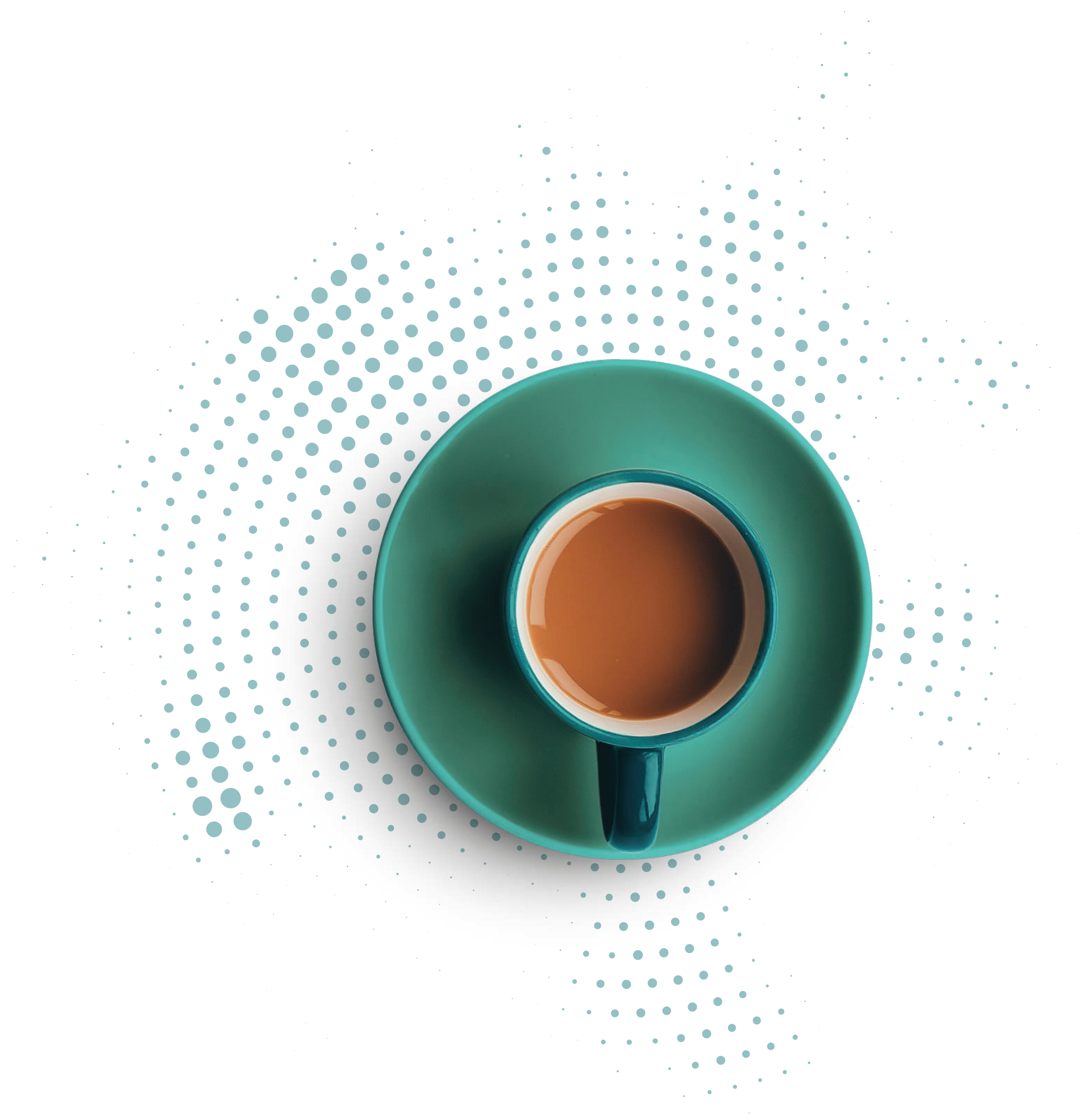
The Solution

Clover Infotech provided end-to-end support across the customer's technology landscape. A team of more than 100 engineers and consultants have been deployed at the bank's site to provide 24*7 support for its critical applications.

Our team provided extensive support on disparate banking functions and applications such as Core Banking Solution (Finacle), Treasury (Misys), Internet Banking, Retail and Corporate e-banking, Loan Management (LOS and LMS), Customer Acquisition, RTGS, NEFT, CIBIL, CRISIL, and New Enterprise Tracking System.

The Clover Infotech team also managed the underlying infrastructure that comprised Cordys BPM, J2EE, Apache Tomcat application server, Oracle database, and SQL Server.

Our team also ensured smooth application monitoring, proactive maintenance, and execution of batch processes including BOD and EOD processes.

We are just an email away
marketing@cloverinfotech.com

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AWARDS AND RECOGNITION

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CIO CHOICE AWARDS
DATABASE AND APPLICATION SERVICES
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ABOUT CLOVER INFOTECH PRIVATE LIMITED

Clover Infotech is a leading IT services and consulting enterprise with a legacy in fostering digital transformation and business efficiency across industry verticals. With our comprehensive solutions to implement, integrate and manage technologies, we have been co-authoring success for some of the leading global enterprises for over 25 years.

The company has a strong pan-India presence. It serves its customers in Europe, Middle-East and Africa through its Dubai office and caters to the North American market through its office based in New York.

For more information, visit **www.cloverinfotech.com**