



Intelligent Demand Response System

for a Tech Solutions Company

CASE STUDY

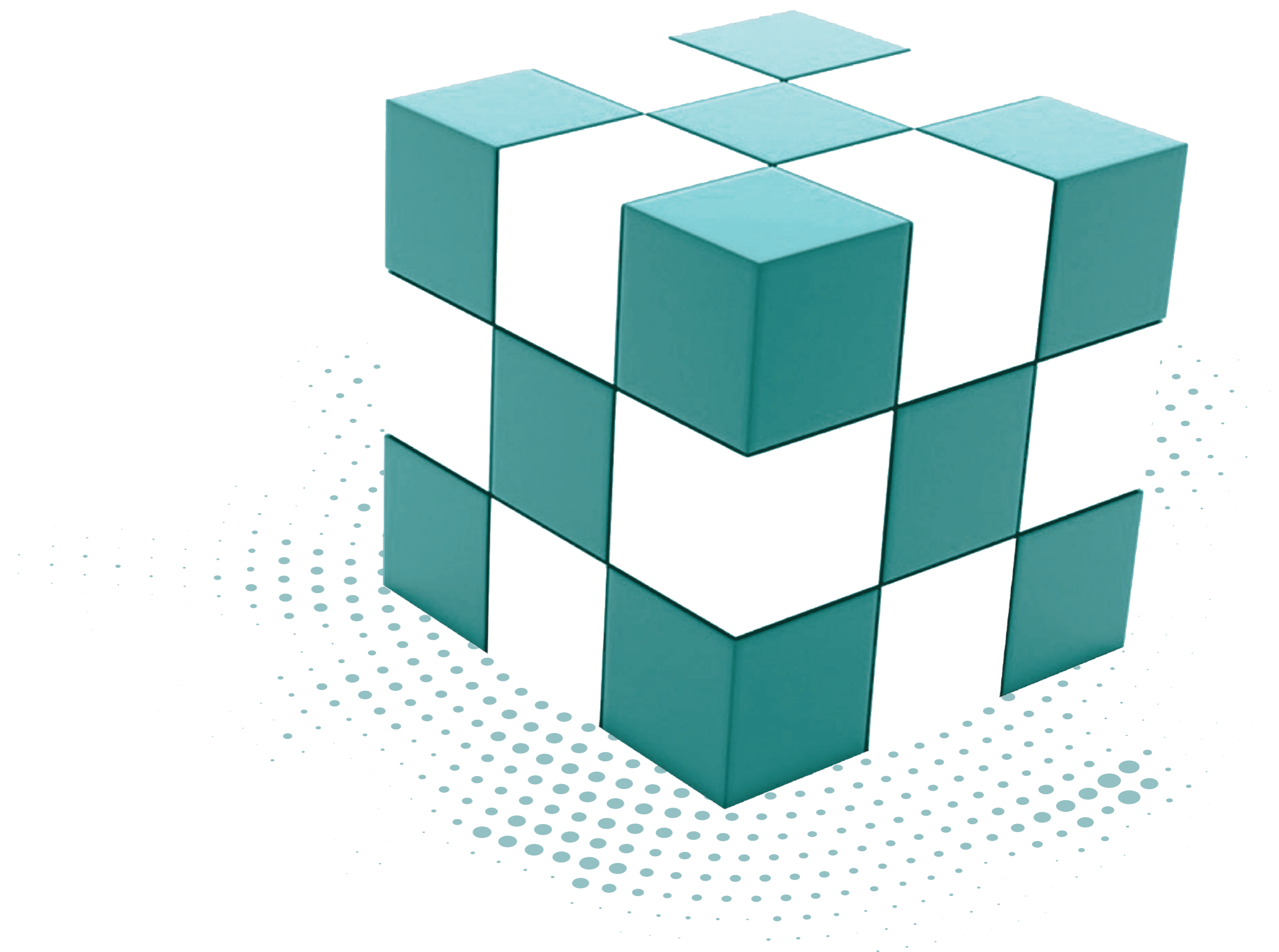
Time Reduction

Our Intelligent Demand Response System enabled the customer to reduce the time taken from order placement to delivery, leading to more sales per day.



The Challenge

The customer required a demand response system that allowed its in-store sales manager to locate, in real-time, a desired item within the organisations inventory, take an order, complete the sale process and get the item shipped to their retail customer.



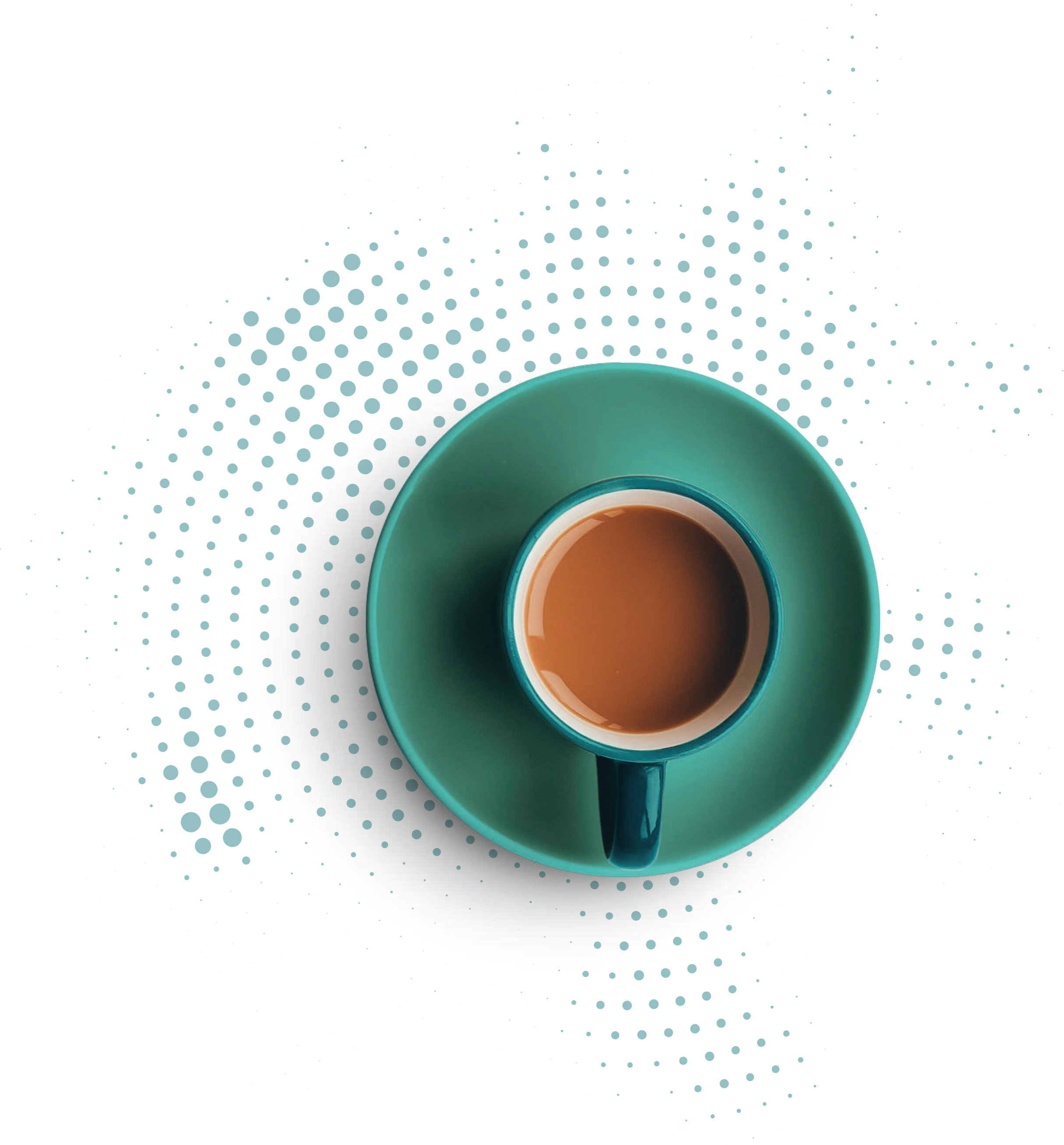
The Solution

Clover Infotech developed a POS based application named 'Intelligent Demand Response System' (IDRS) that tracks the supply chain across retail stores.

The system enabled the end-customer to validate inventory levels from other stores and place an order during stock-outs and/or non-availability of colour/size/pattern, etc.

The application has been deployed across its outlets and processes 300,000 orders annually. The application was built on JSP, Servlet, Beans, and EJB over BEA WebLogic application server on Oracle database with Sun Solaris as the Operating System.

Our team also developed a mobility extension on the iOS platform to support the in-store mobile sales force. We also provided 24x7 SLA driven maintenance and support with a 98% uptime of the system.



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ABOUT CLOVER INFOTECH PRIVATE LIMITED

Clover Infotech is a leading IT services and consulting enterprise with a legacy in fostering digital transformation and business efficiency across industry verticals. With our comprehensive solutions to implement, integrate and manage technologies, we have been co-authoring success for some of the leading global enterprises for over 25 years.

The company has a strong pan-India presence. It serves its customers in Europe, Middle-East and Africa through its Dubai office and caters to the North American market through its office based in New York.

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