CLOVER INFOTECH

MS SQL
Database Support

for a Leading Beverages Company

CASE STUDY

Seamless Performance

Ensured stabilization of Databases for seamless functioning of applications and business.

The Challenge

Frequent database downtime during business hours. Production database would go into 'Suspect' mode' leading to downtime and wastage of organizational resources.

Performance of database was very poor.

Database security was not up to the mark and not matching the industry standards.

Database backup policy was not in place.

Extra support was required during the re-indexing activity through the customer's internal application.

The customer wanted database migration to be done from old server to new high-end server. Database & Application user synchronization after migration was also required.

The Solution

Provided immediate support for Severity I issues - like whenever database would go in to 'Suspect' mode - and successfully resolved them leading to a stabilized database environment.

Streamlined the database environment by setting up proper backup policy & security policy.

Performance tuning of the database was done. This led to a stark and sustained improvement in performance of the database.

Ensured smooth database migration to new high-end server. Database and Application user synchronization was done post migration.

Removed the database downtime scenarios, enhanced security and database performance. This led to the customer gaining crucial advantage in terms of saving time and conducting their business operations at a greater speed.

Provided the customer with comprehensive documentation for all the activities performed.

We are just an email away
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CLOVER
I N F O T E C H

AWARDS AND RECOGNITION

ORACLE

PARTNER OF THE YEAR
ORACLE CLOUD INFRASTRUCTURE
2019

CIO CHOICE AWARDS
DATABASE AND APPLICATION SERVICES
2013, 2014, 2015

ABOUT CLOVER INFOTECH PRIVATE LIMITED

Clover Infotech is a leading IT services and consulting enterprise with a legacy in fostering digital transformation and business efficiency across industry verticals. With our comprehensive solutions to implement, integrate and manage technologies, we have been co-authoring success for some of the leading global enterprises for over 25 years.

The company has a strong pan-India presence. It serves its customers in Europe, Middle-East and Africa through its Dubai office and caters to the North American market through its office based in New York.

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