CLOVER
INFOTECH

Oracle EBS Upgrade

for a Leading General Insurance Company

Enhanced Efficiency

Clover Infotech's solution enabled the customer to enhance application efficiency, reduce downtime and maintenance overload.

The Challenge

- The customer was using Oracle EBS 12.1.3.

- Oracle Premier support for Oracle EBS 12.1.3 was to be discontinued on 31st Dec'21

- Staying on the older version meant potential compliance and security risks

- The customer required an EBS upgrade without impacting existing business functionalities

The Solution

Clover Infotech completed the EBS upgrade with minimal downtime and disruption by enabling online patching. It involved:

- Cost-effective and seamless upgrade to Oracle EBS 12.2.10.

- Database upgrade to 19c.

- Environment planning, architecture and testing.

- User Acceptance Testing (UAT) & Post Go-Live support.

- The upgrade enabled the customer with enhanced performance, efficiency and customer experience, and increased security and compliance.

- It has reduced the maintenance overload.

- The customer now has access to Oracle Premiere Support through Dec'31.

- Customer also has access to advanced features such as Enterprise Command Centre and Dashboards.

We are just an email away

marketing@cloverinfotech.com

CLOVER INFOTECH

AWARDS AND RECOGNITION

ORACLE®

PARTNER OF THE YEAR
ORACLE CLOUD INFRASTRUCTURE
2019

ABOUT CLOVER INFOTECH PRIVATE LIMITED

Clover Infotech is a leading IT services and consulting enterprise with a legacy in fostering digital transformation and business efficiency across industry verticals. With our comprehensive solutions to implement, integrate and manage technologies, we have been co-authoring success for some of the leading global enterprises for over 25 years.

The company has a strong pan-India presence. It serves its customers in Europe, Middle-East and Africa through its Dubai office and caters to the North American market through its office based in New York.

For more information, visit **www.cloverinfotech.com**