Comprehensive Maintenance and Support of Oracle EBS

for a Leading Life Insurance Company

CASE STUDY

Reports

Enabled seamless functioning of the Oracle EBS application and faster report creation to ensure fast and well-informed decision making.

The Challenge

The customer wanted functional, technical, and techno-functional support for their Oracle Applications environment. The customer was on Oracle E-Business Suite Release 12.1.1 with Sun Solaris on Virtualization as the operating system.

The customer wanted to resolve block corruption issue and 500 internal server error issues.

The customer wanted to address the increasing size of materialized view log (more than 8GB).

Temporary tablespace error was creating problems in the customer's reconciliation activity.

The customer wanted to resolve all the Discoverer related issues.

Periodic scheduling of cold backup of application was also an activity that the customer wanted to sort out.

The Solution

Clover Infotech provided comprehensive functional, technical, and techno-functional support to customer's Oracle Apps R12 environment.

Our team removed block corruption and resolved 500 internal server error.

The team also resolved temp tablespace issue by recreating it and solved all the Discoverer related issues.

We scheduled cold backup of application activity and ensured that the customer received comprehensive documentation of all activities that were performed by the team.

We are just an email away
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CLOVER INFOTECH

AWARDS AND RECOGNITION

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2019

ABOUT CLOVER INFOTECH PRIVATE LIMITED

Clover Infotech is a leading IT services and consulting enterprise with a legacy in fostering digital transformation and business efficiency across industry verticals. With our comprehensive solutions to implement, integrate and manage technologies, we have been co-authoring success for some of the leading global enterprises for over 25 years.

The company has a strong pan-India presence. It serves its customers in Europe, Middle-East and Africa through its Dubai office and caters to the North American market through its office based in New York.

For more information, visit **www.cloverinfotech.com**