

Quality Policy

We are committed to deliver industry-relevant Client Services that exceed the changing needs of the Clients worldwide.

We are committed to provide the highest quality of services to Clients by:

- *Exceeding Client's expectations for service performance and quality*
- *Improving our objectives and processes through continuous reviews*
- *Meeting the requirements of international quality and service management standards to ensure reliable and consistent service delivery.*
- *Engaging employees, ensuring they are aware of and trained in fulfilling Client expectations*
- *Ensuring our work is error free and of excellent quality*
- *Focusing on continuous learning and improvement by upgrading our knowledge, and investing in learning & development*
- *Committing to the continual improvement of the Quality & Service Management System*
- *Providing a safe and healthy environment for operations*

This policy provides the framework for establishing quality and service management objectives, and is communicated, understood, and regularly reviewed to ensure its ongoing relevance and effectiveness.



Mr. Kunal Nagarkatti
Managing Director